

Procedure to Clear Bell Canada's iSelect Advertisements From Your Aastra 390 Screen Phone

As of December 31, 2008, Bell Canada discontinued all support for their iSelect Services. As a result of this cancelation, many customers are left with the advertisements for services that are no longer offered. We understand this can be a great frustration for our customers, so we are offering a way to **PERMANENTLY** remove these advertisements from your Aastra 390 Screen Phone.

WARNING: This procedure will default your phone back to factory settings. As a result, any information you have saved in your callers list and/or directory will be lost. Please review your callers list and directory before implementing this procedure and make note of all the names and numbers. These will have to be manually added after the telephone has been reset. This procedure works by permanently disabling the idle screen programming on the 390 so the only thing that will appear is Time and Date and incoming Caller ID information. Your softkey programming will also revert to factory defaults. After this procedure, you can continue reading the instructions on **Programming Your Softkeys** included below.

- 1) To begin, press the **Options** button on your telephone.
- 2) Press the **Down Arrow** until you get to **Option 5. Area Code** and then press the **Show** softkey.
- 3) Press the **Down Arrow** until your cursor is on position **3**.
- 4) Press the **Change** softkey.
- 5) Enter **0099** as the Area Code and press **Done** *two times* to return to the **Options List**.
- 6) Now go to **Option 2. Time/Date** and press the **Show** softkey.
- 7) Set the Date and Time to **Jan 01 12:00 A.M.** Use the **Month** softkey to scroll through the months until you get to January. Use the **Day** softkey to scroll through the days until it says 01. Use the **Hour** softkey to scroll through the hours until you get to 12 (A.M.). The TensMin softkey will scroll through the minutes in increments of tens and the Minutes softkey will scroll through minutes individually. Your minutes will need to be 00. Once you have the date and time set to Jan 01 12:00 A.M. Press the **Done** softkey.

IMPORTANT: For the rest of this procedure, your time and date must stay at Jan 01 12:00 A.M. If you take too long and the time changes to Jan 01 12:01 A.M, you will need to go back to Step 7 to reset the time and date.

- 8) Press **Goodbye** to return to idle screen and verify the Date and time are correct.
- 9) Press the following key sequence in this order: Options, Mute, 0 (zero)

Your telephone will reset and the Bell Advertisements will be permanently erased.

Instructions for Reprogramming Your Softkeys After Permanently Removing Bell Advertisements

After you have defaulted your Aastra 390 to permanently remove the Bell advertisements, your softkeys will go back to factory settings. Since Bell Canada no longer offers the download option for programming softkeys, you will need to manually configure your softkeys if you wish to continue utilizing their features.

To manually configure the softkey programming on your Aastra 390, you will need to visit the following URL:
<http://adsi.aastra.com/webconfig1/InstructionsSimple.htm>

Note, the instructions indicate that this is for the 480 Screen Phone. However, after going through the ad removal procedure, your Aastra 390 will be compatible with this web configurator process.

Read the instructions on the Web Configurator page and when you're ready, click the Let Me Try It! Link in the upper right corner.

This interactive layout will allow you to customize the softkeys on your Aastra 390 for services such as Voicemail and other telephone service features. You will need to obtain a list of your Service Provider's feature codes to enter into the value field of the web configurator for each softkey you want to program. For instance, if you want to program a softkey for access to your voicemail, you will program your voicemail access code in the value box. You can even program pauses followed by your voicemail password. In the label box, you would label this softkey Vmail. For example, if my voicemail access code was *98 and my password were 1234, I would put the following in the value field:

*98www1234

You can program multiple sequential pauses in order to give your voicemail system enough time to pick up before activating your password.

You can program four softkeys on the first page and two softkeys will be dedicated to Flash and More. You can program another four numbers on the second screen, with two softkeys being dedicated to Flash and Back.

Once you are satisfied with your programming, press the **Submit** button.

Your programming is now ready to be downloaded onto your Aastra 390. On the following screen, you will be provided with a phone number and a passcode to use to download your customized programming. Call the number provided, and when asked if you have a passcode, choose yes. Enter your personalized passcode when prompted. You will hear a series of beeps indicating that your phone is downloading the programming. Stay on the line and follow the prompts on the screen (selecting Yes when prompted if you want to download the programming for each slot) until you get a message that says Download Complete.

Your Aastra 390 will now be programmed with your customized scripts. You can keep your individual passcode for future use or return to the web configurator website at any time to reprogram your Aastra 390.